

Special points of interest:

- MLA format is changing!!
- Library survey results
- New book highlights

Message from the Director

It's been a busy and productive year. That's how we feel at the Library. We're sure that HCC students, faculty, and staff share our sentiments as we wind down another academic year.



We hope you'll take a few moments from your busy schedule

to browse our newsletter. The big news for us and for research-paper writers across the nation is that the MLA citation style is changing. We give you a sneak peak here. Stay tuned for more information. This issue of the newsletter also gives a preview of the One Maryland One Book events planned for next fall. You'll definitely want to check this out.

Ever wonder what goes on in the library "behind the scenes?" The secret lives of the friendly folks at

the Circulation Desk are revealed within. We also reveal in this issue your assessment of library services, collections and facilities. Thank you for your helpful feedback. Please share with us at any time your ideas about ways that we can better meet your information needs. We always want to hear from you.

Carol Allen
Director,
Library & Information Resources

One Maryland, One Book

Do you want to be part of the largest book club in Maryland? Then put James McBride's *Song Yet Sung* on your summer reading list. This is the novel selected for One Maryland, One Book 2009. According to the Maryland Humanities Council website, the title weaves an intricate and gripping tale of escaped slaves, free blacks, and slave catchers. The protagonist is an enslaved

woman called The Dreamer, whose gift for visions of the future quickly reaches mythic proportions following her escape from a local plantation. The setting is Maryland's Eastern Shore. The novel is available at the HCC Library and the Harford County Public Library.

During September and October 2009, a variety of book discussions and author

appearances will take place across the state. The HCC Library, in partnership with the Harford County Public Library and Harford County Public Schools, looks forward to offering stimulating discussions throughout Harford County. Specific details will be available in the coming months.

Janis Jordan
Reference Librarian

Yes, It's True, MLA Citation Style Is Changing

Do you know how to cite MLA correctly? If yes is your answer, come September you will have to learn it all over again. As I tackle learning the new citation style, I can tell you it is easier the second time around. There are some good, some bad, and yes, some ugly parts to the changes.

The good parts include that the changes are few. You no longer have to worry whether a journal article is paged continuously. You no longer have to know the url. And underlining is a thing of the

past; italics are used instead. The bad are the new abbreviations that will be used. Since the web sources will require a publisher, N. p. will represent no publisher. If no date appears for a source, n.d. will represent no date, and n. pag. will be used when no page numbers are given.

The ugly includes placing the new information for medium. Now students will use Print, Web, Performance, DVD, TV, etc. as the medium. Web will be used for online databases and websites.

The highlighted changes above are the only major changes. The spacing, alphabetizing and other formatting will remain the same. The Library will have new handouts to help you write your Work Cited pages. Noodlebib is changing over to the new format in mid-July.

So get ready to incorporate the new MLA style into your writing!

Patti Pfau
Instruction Librarian

In this issue:

Director's Message	1
One Maryland, One Book	1
MLA Citation Style	1
Featured Database	2
Circulation Staff	2
Library Survey	3
National Library Week	3
New Books	4
Library Hours & Contacts	4

Featured Database: Science Resource Center

Need articles or information about the environment, genetics, computers, chemistry, or any of the other sciences? Try the Science Resource Center, one of HCC Library's databases. In addition to full text articles from 300 science magazines, newspapers, and scholarly publications, Science Resource Center provides topic overviews, biographies, science experiments and more from science encyclopedias, dictionaries and handbooks. There are over 14,000 multimedia records, including pictures, audio and video clips. You

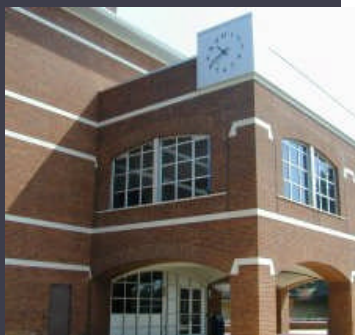
will also find links to 500+ science related, authoritative websites.

When you log into this database, you have the choice of entering your own keywords, or selecting one of nearly 100 topics from the list that's displayed. The Spotlight feature found on the right side of the database's home page provides a link to overviews of topics of current interest. Each overview summarizes the current situation related to the topic and gives lists of recent articles about it. A new topic is shown on the

home page every two weeks, but there is a link to the Spotlight Archive, which can be a great place to find ideas for projects you need to do for your class. Recent Spotlight topics have included salmonella-tainted peanut butter, biofuels, smoking addiction, and alternative energy sources.

Like other HCC Databases, Science Resource Center is available to you off campus 24/7 through the Library's web page.

Pam Schott
Reference Librarian



DID YOU KNOW?

Summer is the perfect time for special projects. Need a book or two for the fall? Adding titles to the reserve collection? Suggestions for DVD purchase? You don't have to wait until August. Contact us any time—we'll get a head start on the fall semester, and you'll be sure to have your materials in place when students return!



Worlds Connect @ Your Library

The HCC Library's 2009 celebration of National Library Week connected with the campus in many different ways during the week of April 12. We always knew our customers were among the sweetest people on campus, but that was confirmed by the fact that they consumed a total of 14 pounds of candy during National Library Week, when they visited the Circulation and Reference Desks.

Amnesty @ your Library allowed library users to return overdue materials without a penalty or fine. This resulted in the return of 38 books & 8 videos by April 17. This saved our borrowers a total of \$243.60.

Gift of Vision @ Your Library was a partnership between the HCC Library and the Aberdeen Lioness Club. The Lioness Club collects prescription eyeglasses & hearing aids to give to those who can't afford them. As of April 17, we've collected a total of 17 pairs of eyeglasses.

Book Sale @ Your Library was a huge success. Thanks to the generosity of the community, both on and off campus, who donated a wonderful array of books, cds and videos, we made \$394.00 in just 4 days!

Hollywood @ Your Library, our month long trivia contest, awarded a \$25 gift card to The Regal Cinemas to one lucky individual. 55 people completed the quiz to be eligible for the grand prize.

During Tech Know How @ Your Library, a total of 16 people visited a minimum of 3 vendors to be eligible to win a \$25 Regal Cinemas gift card. Our most popular offering was the chance to be photographed and to appear in your very own READ poster. A total of 27 posters were made and distributed to our photogenic students. This was followed in popularity by our Stump the Librarian booth. A total of 6 people posed questions that were too difficult to answer and were awarded a \$5 gift card to the Globe Café. While our ingenious librarians were able to answer one individual who wanted them to identify his mother's maiden name, they were stumped when asked to identify the state that outlawed pennies.

Our Meet the Authors @ Your Library, which highlighted the writings of HCC Library Director Carol Allen, and her husband and co-author William B. Allen, was not to be missed! They regaled the audience with the delights of collaborating on their book, *Habits of Mind: Fostering Access and Excellence in Higher Education*. They also discussed some of the individual titles they have written. Audience members were entered in a drawing for a \$25 Barnes & Noble gift card.

Janis Jordan
Reference Librarian

We Hear You!

“You’re doing a great job!” “More weekend hours, please.” “Can something be done about noise?” These were the number one messages that HCC students sent to the Library in our March 2009 Customer Satisfaction Survey.

First, the good news. Students gave high ratings to Library services. For example, 100 percent of students said they were “Satisfied” or “Very Satisfied” with six different types of service provided at the Circulation Desk. Students also graded Reference Desk service as “A-plus.”

We invited students and faculty to evaluate our print, AV, and online collections. Of students who responded, 90 to 98 percent rated the collections as “Adequate.” The faculty also assessed the collections as “Very Adequate” or “Adequate” overall, (80 to 98 percent, varying by collection). Online databases received the top rating (98%). Faculty reported less satisfaction with the video collection. In response, the library will buy new videos, especially in the social sciences.

A big reason for doing the survey was to learn about any unmet needs. We asked students whether library materials are easy to locate. Almost all students (95 to 98 per cent) were able to find the item they needed. But, many students said they needed help from a librarian to locate it. The library is responding by improving our online catalog and redesigning our website.



Students told us they want some changes in our hours and building. About ninety students asked for longer hours on weekends or during exams. In response, we will be open ten additional hours during the weekends of the spring exam period. We will investigate the potential for longer hours in the fall, but cannot recommend changes until the 2009-2010 budget is known. We will

need to consider two things in addition to students’ requests. First, only about one-third as many people use the library on weekends as on weekdays. Second, the HCC Library is open more hours per week than all but two other Maryland community colleges.

A few students complained about noise. The College has hired an acoustics engineer to recommend ways to address the building’s noise problem. The Library has ordered “white noise” players that students may check out and we will continue to emphasize that the third floor is the “Quiet Zone.”

Last, students reported that they sometimes have trouble finding an available computer. We added twelve computers this winter and will explore ways to obtain more. Meanwhile, if you need help finding a computer or a book, an answer to a reference question, or any help at all, “Just Ask!”

Carol Allen
Director,
Library & Information Resources

What Has Your Circulation Staff Done for You Lately?

Hi there, you know us; we’re the friendly folks at the Circulation Desk in the library. Do you know what your circulation staff does for you besides just checking your books in and out? Come to the Circulation desk and ask for the materials your instructor has reserved for your class. We will make you a photo ID and activate your library card. We’ll help you print your paper, show you how to get to your e-mail, put paper or cartridges in the printers, fix paper jams, keep the sweater you left until you remember you left it here.

We all also wear many hats and do lots of things behind the scenes. We work 3-4 hour shifts at the desk. When we are not at the circulation desk, we have other work to do on all three floors of the building. For example, all of the

reference, legal, and circulating books, as well as magazines, newspapers, government documents, CDs, and DVDs, in our collections have to be processed by us before they become available for use. These materials come in by the dozens every day. For most of these, it takes between four and fourteen steps to prepare them to circulate. Preparation includes everything from physically sticking on labels to entering them into our catalog so they can be located for patron use. We also place materials on reserve at instructors’ request. Every day we send books out to and receive books from branches of Harford County Public Library as well as to libraries across the nation. We find books for our patrons and have them sent here to borrow from as far away as Alaska.

In the mean time, we take care of the collections we have. Periodically, we check the shelves to make sure all materials are in their proper places and in good condition.

Need some headphones? Just ask. Where did my paper print? Probably over there. Can’t find a quiet place to study, view a DVD, or read? We’ll try to find a room for you. Come to the desk and we can help you with just about anything you need. Paper clip? Staple? Hole punch? Gotcha covered. Help you write your paper? No way! Stop by for a friendly face? Every day!

Barbara Weisser
Library Specialist IV

New Books of Interest



Throwing Sheep in the Boardroom: How Online Social Networking Will Transform Your Life, Work and World

Matthew Fraser and Soumitra Dutta

HD30.37.F73 2008

Social networking is here to stay. Every day it becomes more prominent. This book describes how social networking has infiltrated the world of business. Since new workers understand and use it so effortlessly, managers need to understand it as well.

“This book is a must read for all—social activists, politicians or managers—who have an interest in how our society is morphing.”

C.K. Prahalad, author of *Competing for the Future*



Copyright's Paradox

Neil Weinstock Netanel

KF2994.N46 2008

The author poses his own solution to the paradox. His argument is that copyright law has become so weighted in favor of the creator that fair use and free speech are stifled.

“If there is anyone who doesn't yet see how copyright badly burdens free speech, it is only because they have not read this well-crafted and powerfully argued book.”

Lawrence Lessig, author of *Free Culture*



Feast of the Goat

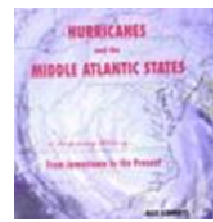
Mario Vargas Llosa

PQ8498.32.A65F5413 2001

A novel of the Dominican Republic during the final days of Trujillo's regime. This book brings to life the humanity of one of Latin America's most powerful dictators.

“[Vargas Llosa] is one of our greatest and most influential novelists. His new novel confirms his importance. In the world of fiction his continued exploration of the often-perilous intersection of politics and life has enriched 20th century literature. . . In the *Feast of the Goat*, Vargas Llosa paints a portrait that is darkly comic, poignant, admirable and horrifying all at once.”

Los Angeles Times



Hurricanes and the Middle Atlantic States

Rick Schwartz

QC944.S39 2007

This is the first book-length examination of the recorded hurricane history of the region. It offers chronological profiles of significant storms, from Jamestown to the present. There are human interest stories as well.

“As Rick Schwartz grew up in New Jersey, he was fascinated by stories about big storms affecting places. . . where, he was assured ‘hurricanes don't happen.’ He decided to conduct his own research and write the book he always wanted to read.”

Michael Passow, *Bulletin of the American Meteorological Society*, April 2008

Contact Information

Circulation Desk
Library, 2nd floor
circdesk@harford.edu
443-412-2268

Reference Desk
Library, 2nd floor
referenc@harford.edu
443-412-2131

elearning Desk
Library, 1st floor
online@harford.edu

Summer 2009 Library Hours

June 1-August 8, 2009

Monday - Thursday	8:00 a.m. - 9:00 p.m.
Friday	8:00 a.m. - 4:30 p.m.
Saturday	10:00 a.m. - 2:00 p.m.
Sunday	CLOSED

August 8-30, 2009

Monday - Thursday	8:00 a.m. - 5:00 p.m.
Friday	8:00 a.m. - 4:30 p.m.
Saturday	CLOSED
Sunday	CLOSED

Friday, August 21, 2009 8:00 a.m. - 12:00 p.m.